Future Clean: Programme Unveiled

The full agenda for Future Clean - the Sustainable Cleaning Conference, has been released. The conference, organised by the British Cleaning Council and Quartz Publishing & Exhibitions Limited, will be taking place on 16th October at the Belfry Hotel, West Midlands.

Conference Chairman, Mark Woodhead said: “We have a full and varied programme aimed specifically at many of the industry’s key players. The conference fills the gap for such an event and content will appeal to many of those who have a strong connection with the industry from contract cleaners to facilities managers.”

Proceedings are commencing with a presentation from Kay Williams, Defra, expected to be accompanied by a Defra Minister. ‘Public Procurement’ will be the hot topic to follow by Mike Barry who is speaking on behalf of the British Retail Consortium and Marks and Spencer.

Jim Tindall from St Philip’s Chamber will give an employment law presentation, discussing a ‘Fair Employment’ tool kit. Another special guest shall be Pedro Chidichimo, the European President of Johnson Diversey who will be speaking about Global Sustainability issues.

The afternoon’s proceedings will kick off with a positive case study of an NHS hospital from Damien Sleep, ISS Mediclean. A short presentation on the hot topic of skills will come from Asset Skills on Train to Gain. Judith Donovan from the Health & Safety Executive will be talking about the benefit of being a member association of HSE.

Roger Goodman from Mitie Cleaning will present on Quality Management Schemes and finally the day’s conference will close with a high level debate, chaired by Peter Day of Radio 4’s ‘In Business’ programme, on Sustainability in the Service sector.

Following this, the events schedule will allow delegates to mix business with pleasure at a gala dinner plus entertainment. And golf fanatics can avail of the opportunity to play on the world class Brabazon the following day.

Mark Woodhead added: “This will be the industry event of 2008 and a must-attend for any cleaning industry employer, in-house and contractor.”

Bookings are going very well so far for this event but only 250 places in total are available so please contact event organiser, Martin Scott, for further information. Sponsorship opportunities – small to large – are still available. For anyone interested in attending or sponsoring this prestigious event, contact Martin Scott: martinscott@quartzltd.com tel. 01895 454438, www.cleaningconference.com

Defra Endorses ‘Sustainable Cleaning’

A newly launched sustainable cleaning guide from the British Association for Chemical Specialities (BACS) and the UK Cleaning Products Industry Association (UKCPI) has been given an endorsement by Defra.

The document, supported by the British Cleaning Council, gives step by step guidance for adopting best practice on three key issues on cleaning product sustainability: formulation, manufacturing and product usage. It illustrates the principles behind these steps – from optimising resource usage to tackling waste packaging, providing links for further reading, while dispelling one or two environmental myths along the way.

Selden Research’s Pete Woodhead, who chaired the Sustainable Cleaning project, representing BACS and UKCPI, said:

“The pressure to ‘go green’ continues to mount; more and more firms are trying to position their products as the environmentally friendly option. However, deciphering true best practice from the marketing spin has never been harder.

“Just as the rush into bio-fuels had a huge knock-on effect on deforestation and food supplies, blindly jumping onto the green bandwagon can also cause serious harm.

“Guidance was badly needed on what is genuinely best practice for environmentally friendly cleaning products. Defra recognised this and have put their name to the first truly authoritative guidance on green issues in the cleaning industry”.

The document explores ways of improving sustainability, for example, one particularly important item laid out in ‘Sustainable Cleaning’ are the directions on selecting ingredients for product safety.

Having the Defra endorsement is a major coup for the Sustainable Cleaning team, making it the first ever such document to be branded in this way. The project has been four years in the making and has been reviewed by various Government advisory bodies, including the UK Chemicals Stakeholder Forum which includes academics and environmentalists, and has recently been commended by the University of York’s Green Chemistry Network.

Further information can be found at the following addresses, where the document can be downloaded: www.bacsnet.org/news/sustainable-cleaning/ www.ukcpi.org/documents/sustainablecleaning2.0.pdf
Chairman’s Comment

Welcome to the Summer issue of the BCC’s newsletter the Voice. I hope this reaches you in the best of British weather! The sun continues to shine on our industry and help it grow from strength to strength – again, we have a host of hot topics for your interest including an update on Future Clean: the Sustainable Cleaning Conference.

As well as the latest news to emerge from the recently launched 2008/09 Clean Britain Awards these awards tie in well with the Big Tidy Up being planned by our member ENCAMS who is encouraging the general public to get their hands dirty in the war against litter.

There is plenty more association news for your pleasure including that fresh from the CIWM’s annual seaside conference at Torbay, plus news from a sister company of one of our members, the British Toilet Association. We also have pictures from the building cleaning managers’ events via the ABCD and BACHE, plus more.

By the time you have read this, some of the industry’s players will have attended another important industry awards’ event - the Building Cleanability Awards, organised by the Worshipful Company of Environmental Cleaners, taking place on 30th June at the prestigious Guildhall, City of London. We fully support these awards as they call upon building designers to consider the ease of ‘cleanability’ of new commercial buildings. Enjoy your read!

Steve Wright
Chairman
British Cleaning Council

Words from the Waste Managers

Following the phenomenal success of last year’s event, the second Chartered Institution of Wastes Management (CIWM) Awards for Environmental Excellence will again be taking place at the Dorchester Hotel in London on 5th November, hosted by television presenter and conservationist Philippa Forrester. Entries are currently being accepted for all categories including Sustainable Facilities Management Performance of the Year, Recycling Performance of the Year, Product Development of the Year and Health & Safety Best Practice. For a full list of awards, categories and criteria as well as sponsorship opportunities and application forms please visit www.ciwmawards.com

The 2008 CIWM Conference and Exhibition earlier this month was the last to be held in Torbay. For 2009 onwards CIWM is teaming up with the Environmental Services Association (ESA) to deliver a brand new event at the ExCeL centre in London. This is a prestigious waterside venue next to London City airport with truly excellent facilities and national / international transport links. The venue allows space for considerable expansion both in terms of the size of the event and its sectoral coverage. We intend to work with ESA, and possibly other partners in future, to provide a truly international showcase for the environmental goods and services sector at probably the transport and business hub of the UK. The event is called “FUTURESOURCE” (pronounced “future resource”) and reflects the wider issues of the waste sector which is rapidly expanding beyond its traditional boundaries.

Bookings for the event have already opened and early response has been strong with over 40% of the floor space already sold. For further details of the 2009 conference and exhibition contact: Julie Fitt julie.fitt@ciwm.co.uk

Following on from the highly successful Waste Awareness Certificate and the Waste Awareness Certificate Construction, CIWM is about to pilot a Healthcare version its popular training course. The one day course has been developed for all those working in and around the healthcare industry to help them deal with the various types of waste they encounter on a daily basis. Following its initial trial, the course will be rolled out via the Waste Awareness Centre network later this year. Please see www.wasteawareness.org.uk or e-mail wac@ciwm.co.uk for further information.

Other CIWM training courses coming up include: Waste Management & Cleansing Briefing Session, 17th July Local Environmental Management (Street Scene), 23rd July

Please visit www.ciwm.co.uk

CSSA Joins Health Forum

CSSA Director General, Andrew Large, was delighted to be a panellist at the Westminster Health Forum keynote seminar: Healthcare Associated Infections and Patient Safety on 20th May 2008.

The seminar discussed all aspects of HAIs in the UK and was a valuable opportunity to promote the role of cleaning in the cutting of infection rates. Speaking after the seminar, Andrew Large said: “This has been a most worthwhile event. I am pleased that there seems to be a consensus both that cleaning has a key role to play in the fight against HAIs, but also that it can only play its full part in collaboration with other activities, such as better antibiotic prescribing and hand hygiene.”

The seminar had a broad attendance, including Conservative and Liberal Democrat Shadow Ministers and a range of health professionals. Andrew Large concluded; “I hope that this consensus on the importance of cleaning will filter through both to individual NHS Trusts and the Department of Health so that hospital cleaning benefits from the increase in resources that it needs in order to play its full part against infection.”

For further information please contact Andrew Large, CSSA, Tel: 020 7920 9632 www.cleaningindustry.org
The British public are being urged to get their hands dirty, if they are unhappy with the state of the environments in which they live and work.

The British Cleaning Council (BCC), organisers of the Clean Britain awards, is calling on the UK's urban and rural dwellers to play a part in shaping their own neighbourhoods.

Steve Wright, Chairman of BCC said: “The aim of the Clean Britain Awards is to recognise and reward the organisations in Britain who toil to keep the streets clean and tidy.

“We would like to see residents and workers of cities, towns and districts throw their weight behind any campaign to make theirs a cleaner, greener location, whether that be through organised clean-ups or by working in harmony with their local authority.”

This call to action follows research from Keep Britain Tidy claiming that ‘Neighbourhood Appearance’ is one of three things, along with level of crime and community spirit, that people are least happy with.*

Ginette Unsworth, Senior Marketing & Communications Manager, Keep Britain Tidy said: “The public needs to take more responsibility for their communities by looking after it and keeping it litter free and tidy. Local authorities also need to be making nice neighbourhoods a top priority.”

The 2008/09 Clean Britain Awards have just been launched - inspection criteria cover litter, cigarette butts, chewing gum fly tipping, graffiti, dog fouling and all issues impacting on visitor impressions, wherever the location. Judges arrive in all entrant destinations unannounced, examining transport hubs, tourist facilities, parks and gardens, to name a few of the spots they monitor for cleanliness.

Steve Wright said: “We have previously seen all four capitals of the UK enter this prestigious competition and now with towns and districts eligible for entry, most of the UK has the opportunity to enter the Awards scheme. Not only is it a chance for the cleanest locations to be rewarded but many cities, towns and districts have an opportunity to get advice from cleaning industry experts on how to improve their cleansing operations”.

Steve Wright added: “We believe this is the most important environmental competition there is in the UK – a chance for all communities to stand up and take pride in their own neighbourhoods. The tide is turning on litter louts but we all need to work closer together to achieve a cleaner and tidier Britain.”

More information can be found at www.cleanbritainawards.co.uk

* A cross section of people from all over England were interviewed. Results can be found in a research report by Keep Britain Tidy, entitled ”Measuring Quality of Life: Does Local Environmental Quality Matter?”– www.keepbritaintidy.org

2008/2009 Clean Britain Awards Criteria

ENTRY CATEGORIES
- Cities
- Towns
- Districts

INSPECTION CRITERIA
- Roadways
- Pavements
- Pathways and Cycle Ways
- Steps and Escalators
- Verges and Banks
- Parks, gardens, public areas
- Public car parks and toilets
- Signage and Street furniture
- Litter/waste areas
- Public access such as trains and bus stations

AWARDS TIMETABLE
- 31st July 08 – Closing date for entries
- August to October 08 – Inspection visits to every entry
- November 08 – Finalist judging
- January 09 – Invitations to all entries to presentation ceremony
- 10th March 2009 – Awards presentation ceremony at the Cleaning Show, NEC, Birmingham

ENTRY FEES
Entry fees are £495 + VAT per entry

Entry fee covers:
- a review by the inspection team of the quality of the entry submitted
- a half day inspection tour of the entry area
- a summary report following the inspection process

www.cleanbritainawards.co.uk
BACHE Conference 2008

The British Association of Cleaning in Higher Education (BACHE) held its annual conference this year at the University of Surrey, Guildford, from 9th – 11th June. The organisation represents cleaning managers in the delivery of Cleaning and support services in higher education.

This was BACHE’s fifth annual conference which is set up to facilitate networking among its members. Jim Shaw of the University of Leicester said that it “Allows members to network and share best practice on cleaning and support and facilities. In each different university represented, no one organises facilities in the same way, so for example the residences are separate from the estates and the conference is designed for them to take something back about the success of another.”

The programme saw a mixture of presentations and workshops on common issues such as graffiti, gum removal and staff development. The conference was rounded off by a gala dinner for members plus awards for members. BACHE Chair Catherine Anderson presented awards to those including a Training award for the University of Newcastle and the Best Environmental Initiative Award was presented to John Hulbert from the University of Leicester.

BACHE believes the conference was a great success with increasing delegate numbers reflecting the growing membership of this higher education cleaning association. For further information please contact Debbi, BACHE, tel. 01509 889256, email: admin@bache.org.uk, www.bache.org.uk

WHAT IS THE BIG TIDY UP?

This September ENCAMS (Keep Britain Tidy campaigners) is launching The Big Tidy Up, its first national clean up campaign in 8 years.

The Big Tidy Up campaign will encourage communities throughout England to get together and clean up their local area. The campaign is open to all, with groups, individuals and businesses working together to get their community clean.

Volunteers can register online and once registered they will be sent a tidy up kit containing posters, stickers, tabard bibs and badges. The kit will also contain a brochure with guidance on how to carry out a safe tidy up.

A wide variety of partners are already involved in the Big Tidy Up. All English local authorities and housing associations have been contacted to join the campaign.

Interest to date has been very high with many authorities already having registered their support. They are also working closely with the Women’s Institute who are working in partnership to promote the campaign to their members.

Keep Britain Tidy is also working in partnership with Disney who have given them the rights to feature their character Wall: E, a lonely waste clearing robot, on their advertising. This is a new film due for release in the summer and will help promotion to schools and uniformed groups.

For further information: www.thebigtidyup.org
Changing Times for a Building Clean Manager

I have had the pleasure of undertaking the role of Secretary for the Association of Building Cleaning Direct Service Providers (ABCD), North East Branch, for about two years now and perhaps the most interesting aspect of this role has been the ability to meet local authority cleaning managers from across the UK.

In fact I have been part of the Association as a member for nearly fifteen years and the most significant change I have noticed is the changing role of a local authority cleaning manager.

During the early years of the Association a building cleaning manager was quite simply that. However, over the years with the changes within local government such as Compulsory Competitive Tendering to Best Value Reviews etc, plus with the development of facilities services provision, very few building cleaning managers now look after just a building cleaning business unit. Colleagues around the UK are now managing building cleaning alongside catering, landscape, transport, window cleaning and many more ‘soft services’.

One of the reasons for these changes are simply that managers in local government are now expected to manage a variety of services but also local authorities seem to be getting to grips with more and more customers requesting a facilities services provision.

I think that customers are looking for one point of contact wherever practically possible. I was fascinated to hear a presentation from a comprehensive school head teacher at a recent management training event. The head teacher managed a very large comprehensive school in Nottinghamshire and made the point quite clearly that the pressures of managing large schools now means that head teachers simply haven’t the time to meet with the cleaning or catering manager.

Another reason for the increase in provision of facilities services within local Government has been the development of building projects such as Private Finance Initiatives and more recently Building Schools for the Future.

Those building cleaning business units that have been able, through contract documentation and support from their local authorities, have found that these service contracts require, yet again, far more than just the basic building cleaning services.

We are now seeing many local authorities merging departments and business units to become perhaps the Catering/Cleaning and Landscape Services or Transport Group.

Changes over the years in trading laws have also given local authority business units the opportunity to use their skills, experience and initiative to expand their business units. Once again colleagues around the UK have found themselves expanding their building cleaning units to now offer a variety of additional or specialised services.

Therefore, times are certainly changing in a variety of ways for the traditional authority cleaning manager. Facilities management of services seems to come with differing opinions and definitions but it is clear to me that the management of a variety of different frontline or soft services is an area on the increase both from a customer’s perspective and from a local authority perspective. Contract tender documents associated with these changing service provisions are becoming more complex and so service standards and quality measures are also improving.

I’m quite sure that the ABCD will continue to go from strength to strength but I would be very surprised in any business unit manager will only be looking after building cleaning services in the near future.

Mark Herrings
ABCD member

In January 2008, Ian Hughes, National Chairman of the UK Housekeepers Association (UKHA) received a telephone call from the Private Secretaries’ Office at Buckingham Palace asking for three nominations from housekeeping to be invited to a special event marking the contribution of hospitality to the British economy. This event would be hosted by Her Majesty the Queen and His Royal Highness the Duke of Edinburgh at Buckingham Palace on 6th May.

The three chosen were a founder member Lynn Yambao, National Secretary of UKHA - for the 23 years of service to the association; Jean Roberts as a Head Housekeeper and Barbara a retired room attendant with over 40 years of service. At the time of nominating a biography had to be submitted of each person so that Her Majesty could get to know who would be there and have knowledge of them.

On the 6th May Lynn, Jean and Barbara met for afternoon tea before making their way, with special car passes giving access to the Palace grounds via the front gates. Unfortunately, they were not permitted to take in cameras for security reasons. There were over 360 people in the palace that evening from famous chefs such as Gordon Ramsey to the hard working individuals at all levels of the industry. Minjoo Leutwiler-Lee, Housekeeper of the Year, was also invited and met with the three in the courtyard before making their way into the state rooms of the palace.

They were greeted by the Royal Household staff and HRH Prince Philip. Lynn Yambao said: “He was so friendly and inviting, he showed great interest in asking what the UKHA was about.” Jean added: “We were presented with books giving us information of the staterooms we were in and also who was attending the event they are a lovely keepsake.”

Unbeknown to the invitees the four ladies were then called to be presented to Her Majesty officially which was a great honour. The Queen made them feel very comfortable and special and spoke at length with them “the Queen asked about where I had worked” said Barbara “when I told her that I was at the Dunblane Hydro Hotel the Queen commented that her daughter had visited there some twenty years ago” referring to a visit from the Princess Royal in the 1980s.

After meeting the Queen they ladies also met Prince Edward. Later Prince Philip enquired whether their housekeeper, to which Lynn confirmed that she used to be.

Of course the facilities were tested and the standards checked and there were absolutely no housekeeping issues seen at all, obviously all fit for a Queen!

Hughes said “It is an honour for me to have been asked for nominees and also that housekeepers received the recognition that they deserve.”

Ian Hughes, National Chairman, UKHA
A new voice is being heard across Ireland for all users of "away from home" toilets. Following on from the considerable work done in the UK by the British Toilet Association (BTA) over the last eight years, TAI’s campaign objectives will be to focus attention on issues relating to the provision of public and privately operated toilets in towns, cities, amenity and tourist sites throughout the whole of Ireland.

TAI’s campaign will focus on raising the standards of hygiene and provision for all users of toilets in local council locations, health boards, education establishments, transport hubs, leisure and camping facilities, hospitality and retail premises. One of the main streams of their work is to survey and advise providers on the correct installation of adequate facilities for specialist user groups, such as wheelchair users, the elderly and/or ambient disabled, mothers with babies and young children and user groups with many and varied medical conditions or needs.

The Association is aiming to provide a forum for toilet providers, contractors, suppliers and users to share concerns and ideas and communicate best practices in areas such as: the eradication of all types of social misuse, vandalism and graffiti, fully attended public toilet facilities, extended opening hours, pay and non pay facilities, Community Toilet Schemes and the adequate number of facilities for women in major shopping areas particularly during peak holiday times. A further idea is the inception of Visitor Welcome Centres.

TAI will be administering the Loo of the Year Awards in Ireland where providers can nominate their facilities for a 3, 4 or 5* awards and also gain considerable recognition for the cleaning staff that help to keep them in pristine condition. In addition, a loo monitoring scheme is available to independently monitor staff or contract cleaners. TAI is just one of 54 members of the World Toilet Organization and Raymond Martin, was responsible for bringing over 400 delegates to the World Toilet Summit in Belfast’s Waterfront Hall in September 2005.

Raymond said: “Ireland is such a beautiful country and we attract hundreds of thousands of visitors every year. Unfortunately so many visitors go away with some very disappointing memories. Generally this is because of the state of our public toilets. A survey by the Northern Ireland Tourist board revealed that toilets were the No1 criticism form overseas visitors visiting our towns, cities and tourist amenities.”

TAI is actively seeking new members and sponsors to help build the campaign throughout Ireland so if you would like to become involved please contact:

Raymond Martin, Chief Executive, The Toilet Association of Ireland Ltd, Bangor, Tel: +44 (0) 28 91477397
Email: info@toiletsinireland.net
Website: www.toiletsinireland.net

The environment is set to be just as important as English and Maths as a new qualification according to Keep Britain Tidy, organisers of the first Eco-Schools National Exhibition and Conference, on Monday 23rd June in Liverpool.

Top of the agenda was the official launch of the Environmental Award for pupils in secondary Eco-Schools. Eco-Schools worked with awarding body ASDAN to create the award, which can lead to GCSE grade B equivalent.

The conference also saw the announcement of the 10,000th school in England to join the Eco-Schools programme. Greenfield Primary School in Stourbridge was welcomed as the latest school to join the programme, with nearly half of schools in England now registered Eco-Schools.

Eco-Schools is one of five environmental education programmes run internationally by the Foundation for Environmental Education (FEE). There are 43 countries around the world that run the Eco-Schools programme, linking almost 40,000 schools.

Phil Barton, Chief Executive of Keep Britain Tidy said: “With the announcement of the 10,000th Eco-School we can see how far the programme has come in the last 13 years. England is one of the biggest supporters of Eco-Schools and this is testament to the enthusiasm and dedication of schools across the country in working towards sustainability.”

Over 1200 visitors were expected to attend the conference, including pupils and staff from Eco-Schools across the country, supporters and partners.

For further information email: press@encams.org
Website: www.eco-schools.org.uk
NEWS ROUND-UP

Environmental Cleaners’ Grand Charity Ball

In 2007 the Worshipful Company of Environmental Cleaners, the industry’s City of London Livery Company, donated some £17,500 for good causes from their Charity Fund. This year the Master’s theme is specifically ‘Charity’ and a wish to more than double this donation. The Company is holding a Grand Charity Ball on Saturday, 6th September at the Royal Lancaster Hotel in London. Tickets are priced at £97.50, which will include dinner, dancing and a fabulous cabaret. Tables of 10 are available for those wishing to do some corporate entertaining! There are also several sponsorship opportunities.

Tickets and sponsorship details are available through Court Assistant, Maureen Marden, at maureenmarden@btconnect.com or Tel: 0208 393 6157. The Master, Kenneth Marriott, has also kindly donated 300 bottles of very special Malt Whisky, which can be purchased at £50 per bottle, the money going straight to the Charity Fund towards more good causes. Contact the Clerk of the Company to purchase, michael.bizley@environmental-cleaners.com on 01359 242947 or tel. 07766232903.

BE SAFE, NOT SORRY

The Federation of Window Cleaners (FWC) has launched a training course in conjunction with IOSH, which is a one day Health & Safety course covering the use of water-fed poles and portable ladders. This hands-on course covers health & safety legislation, risk assessments, safe systems of work and the use of water-fed poles and ladders.

The course has been written by professional window cleaners and will provide an externally recognised qualification. It is a must for all window cleaners in light of the Work at Height regulations 2005 which apply to all work at height where there is a risk of a fall.

The Cleaning Windows Safely course is available from June 2008 onwards. For further information contact the Federation on 0161 4068197, Tel: 0208 393 6157. The Master, Kenneth Marriott, has also kindly donated 300 bottles of very special Malt Whisky, which can be purchased at £50 per bottle, the money going straight to the Charity Fund towards more good causes. Contact the Clerk of the Company to purchase, michael.bizley@environmental-cleaners.com on 01359 242947 or tel. 07766232903.

BICSc Awards Dinner

One of the most popular events of the cleaning industry year and the highlight of the BICSc year is its annual awards dinner, set for Thursday 11th September 2008.

The British Institute of Cleaning Science (BICSc) will be holding this event at the Copthorne Hotel, West Midlands, on that day but there will also be some workshops as a forerunner to the dinner.

Workshops will be held in the afternoon on “Sustainability” and “Practice & Problems”. People booking for both these will be entitled to attend the dinner free of charge, so early booking is advisable. The workshops will be followed by the Institute’s Annual General Meeting where Council elections will be announced and questions received from members.

The Awards ceremony for both Educational and Institute service awards will precede the evening meal which is followed by entertain-ment. Full details from BICSc, email info@bic.org.uk Tel: 01604-678710, www.bics.org.uk

Are you Proud of your Toilets?

Nominations and entries are now being received for the 2008 Loo of the Year Awards - the annual competition to find the best places ‘to go’ in Britain, Ireland and The Channel Islands.

The competition, now in its 21st year, is promoted by the British Toilet Association and is run this year in association with headline sponsor Albany Washroom Services. Other sponsors so far identified are Armitage Shanks, the British Cleaning Council, Help the Aged and Hydro Nova Europe.

The Loo of the Year Awards are also pleased to announce the appointment of Mike Bone as Director, succeeding Richard Chisnall who, after managing the Awards for twenty years, steps back to become Chairman.

“We have sixty different entry categories this year” said Mike Bone, “We are also introducing three new categories of awards covering family friendly and age friendly facilities as well as awards for adult/older child changing facilities”.

Anyone can nominate any number of ‘away from home’ loos, via the Awards 24 hour hotline: 01403 258779 or via email: nominations@loo.co.uk

Closing date for entries this year is 31st July and the Awards Presentation Luncheon will be held on Friday 5th December at The National Motor Cycle Museum, near Birmingham. Further information is available on the Awards website: www.loo.co.uk

The BCC welcomes articles for publication. Please forward any suggestions to press@britishcleaningcouncil.org Tel: 0161 4068197
FUTURE CLEAN - The Sustainable Cleaning Conference, will provide the opportunity to learn and share experiences with peers and colleagues from the cleaning and support services industry.

This event is a must for any key industry influencers and decision makers – this is the industry's only all encompassing conference, specialising in areas from green cleaning to employment law. As a cleaning employer, this is an excellent opportunity to network with other industry players, as well as being informed on issues that may affect all aspects of your business.

The conference programme is being finalised and we can reveal that a minister from Defra has been invited as a keynote speaker.

Topics will include:
- Green Government and Sustainability,
- Public Procurement,
- Employment Law,
- NHS Cleaning,
- Training, Health & Safety & Quality Management Schemes and Sustainability in the Service Sector.

Following the Conference, there will be a gala dinner with entertainment, plus the opportunity to play golf the next day on the Championship golf course, the Brabazon.

This is the must attend event of the year

For further information contact:

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