

## NEWS IN BRIEF



### BACHE Conference

The British Association for Cleaning in Higher Education is holding its annual conference on 4 and 5 July 2011 at the University of Warwick. The theme of this year's conference is "Embracing Challenging times".

#### We have Key Note Speakers from:

Royal Devon and Exeter Foundation NHS Trust  
 • The British Institute of Cleaning Science (BICSc)  
 • Association for Public Service Excellence  
 • London Citizens  
 • University of Warwick  
 • University of Leicester  
 • Hatch Legal Services

#### Key note session topics on:

Day-time cleaning, is it the way forward what are the environmental and financial benefits?"  
 • The business benefits of paying a fair wage  
 • Benchmarking costs  
 • Engaging housekeeping staff – lessons from the NHS  
 • Round up of health and safety and employment law changes applicable to the cleaning industry

#### Plus Interactive workshop sessions on:

Writing Service Level Agreements  
 • Scrutinising out-sourced contract costs  
 • Conflict Management and Resolution  
 • Greener Cleaning Methods  
 • How to Motivate Team  
 • Carbon reductions and the relevance to cleaning

Those interested in exhibiting or registering as a delegate should contact: Nicola Peel at HG3 Conference Limited E: [Nicola.peel@hg3.co.uk](mailto:Nicola.peel@hg3.co.uk)  
 T: 01423 855990

### NCCA COURSES

#### Carpet and Upholstery Cleaning

25th - 26th March  
 17th - 18th June  
 23rd - 24th September  
 25th - 26th November

#### Health and Safety for the Carpet and Upholstery Cleaner (NCCA members only)

17th March  
 16th June  
 15th September  
 17th November

#### Spot and Stain Removal

18th March  
 18th November

#### Hard Floor Cleaning

5th - 6th April  
 3rd - 4th November

#### Leather Identification and Cleaning

12th May  
 14th July  
 14th September

NCCA courses held at NSPCC Training Centre, Leicester unless otherwise Stated.  
 Visit: [www.ncca.co.uk](http://www.ncca.co.uk) for booking forms and further details.

## Charity Micro-Challenge

The Cleaning Show in Birmingham's NEC hosted the annual micro-rider charity challenge. Competing teams from companies attending the cleaning show participated in the race, with the winning team, Fimap, selecting Comic Relief to receive the £450 raised.



Nil-Fisk Alto, IPC Gansow and Fimap all generously supplied the micro-riders for the event.

## BICSc education conference aims to raise professional standards

This year, The British Institute of Cleaning Science will be launching an education conference for the cleaning industry, designed to help raise standards of education and to build awareness of the industry through professional standards and accredited training. The key themes of the conference will be sustainable workforces, training and the environment.

The Education Conference will be held at the conference centre at the Old Trafford football stadium in Manchester on the 23<sup>rd</sup> June. Guest speakers at the event will include Lance Harris, Prison Industries employment engagement manager; Mark Roberts of Action for Employment (A4E); Steven Ashkin, president of the Ashkin Group which provides consultation and promotion of green cleaning; and Laurence Harvey, Chief Executive of Actuate, a leading UK training specialist in conflict management and equality and diversity.

Tickets for the conference are £99 inclusive of VAT for members and £124 inclusive of VAT for non-members, with a discounted rate for exhibitor delegates. To find out more about the conference, please call BICSc on 01604 678710 or email: [info@bics.org.uk](mailto:info@bics.org.uk).

The BCC welcomes articles for publication. Please forward any suggestions to [press@britishcleaningcouncil.org](mailto:press@britishcleaningcouncil.org)



**BCC Website:**

[www.britishcleaningcouncil.org](http://www.britishcleaningcouncil.org)

**Member websites:**

[asset-skills](http://asset-skills.com)

[www.assetskills.org](http://www.assetskills.org)



Association of Building Cleaning  
Direct Service Providers

[www.abcdsp.org](http://www.abcdsp.org)



[www.ahcp.co.uk](http://www.ahcp.co.uk)



[www.bache.org.uk](http://www.bache.org.uk)



[www.bacsnet.org](http://www.bacsnet.org)



[www.bics.org.uk](http://www.bics.org.uk)



[www.britloos.co.uk](http://www.britloos.co.uk)



[www.cieh.org](http://www.cieh.org)



[www.ciwm.co.uk](http://www.ciwm.co.uk)



[www.chsa.co.uk](http://www.chsa.co.uk)



[www.cleaningindustry.org](http://www.cleaningindustry.org)



[www.keepbritaintidy.org](http://www.keepbritaintidy.org)



[www.icmma.org.uk](http://www.icmma.org.uk)



[www.keepwalestidy.org](http://www.keepwalestidy.org)



[www.nawbw.co.uk](http://www.nawbw.co.uk)



[www.ncca.co.uk](http://www.ncca.co.uk)



[www.f-w-c.co.uk](http://www.f-w-c.co.uk)



[www.ukcpi.org](http://www.ukcpi.org)



[www.ukha.co.uk](http://www.ukha.co.uk)



[www.environmental-cleaners.com](http://www.environmental-cleaners.com)